

SMS

What are Secured Managed Services?

Security focused end-to-end network and device management solutions for companies that want to outsource their administration needs to a team of senior engineers who provide modern strategy, insights, and support. This results in improved response times and measurable risk mitigation leading to a reduction in system downtime and quantifiable increase in employee productivity.

Key Program Outcomes

- Blueprint for a successful strategy
C-Suite leadership role for CIO/CTA agenda
- Reliable & knowledgeable tech support solution
- Built-in security minded administration & support

We Keep **Your Team Securely** Connected
In **The Hybrid Cloud**



CISO
G L O B A L

480-389-3444 | www.ciso.inc

What's Included with Secured Managed Services

Managed Support

Unlimited concierge level support for all of your workstations, servers, firewalls, switches, routers, wireless access points, printers, and copiers. This includes real-time inventory of all hardware and software as well as strategic guidance for companies without a CIO, CTO or Director of IT.

Managed Detection and Response (MDR)

CISO Global isn't like your current IT support company, we've built-in many security solutions standard in our Managed Support Agreements. Ransomware protection and SIEM-like visibility combined with MDR-Caliber response, AI, automation, and more.

Vulnerability Patching

Closing the door for bad actors is paramount to the success of any organization so we include patching for all Windows, macOS and many 3rd party applications like Adobe Acrobat, Chrome, Java, etc.

Endpoint Encryption

We ensure that all of your company owned machines are fully encrypted and manage the encryption keys in a central place for ease of management should a machine become inaccessible.

Workstation Backup

For clients storing data solely in OneDrive, we replicate key user profile data and backup the entire tenant. If data is stored elsewhere, we ensure the contents of the local drives are fully backed up.

Password & Multi-Factor Authentication (MFA)

Most users use the same password for all their applications so if one account is breached, they all are. We provide a full suite of password management and MFA to all of our clients to ensure they are using best practices when

creating passwords yet making it easy to access the critical business applications quickly and easily.

End User Security and Awareness (Phishing) Training

CISO Global believes cybersecurity is a culture and that practice makes perfect so we create custom phishing attacks based on our clients IT stack to test their end users regularly to ensure they learn from their mistakes before a real attack happens. Simulated phishing attacks take users to an instructional landing page that teaches them what they did wrong and provides detailed reporting to leadership so they know who needs additional training.

Backup & Disaster Recovery

We provide on-prem, hybrid and cloud-based backup solutions that are customized to fit your specific requirements. We can even backup your clouds.

Enhanced E-Mail Security

We leverage several tools to enhance the security built into Microsoft 365 including partnerships with Proofpoint & Mimecast.

Cloud Storage

Custom solutions for all of the major platforms like OneDrive, Dropbox, Box and Axcient.

Microsoft Gold Partner

We offer all Microsoft 365 licenses and provide management of your tenant. We also handle email migrations as well as getting the most out of your investment by leveraging tools like SharePoint, OneDrive and Teams.

About Us

A leader in cybersecurity and compliance services, CISO Global brings together expert practitioners and thought leaders to provide tailored solutions that drive cyber resilience. The company's top-tier talent spans geographies, specialties, industries, regulatory frameworks, and focus areas and includes auditors, compliance specialists, certified forensics experts, ethical hackers, IEEE®-certified biometric professionals, security engineers, and around-the-clock analysts.

To learn more, visit www.ciso.inc.

STRATEGY & RISK

- Risk Assessment
- Audit & Compliance
- Program Development

CYBER DEFENSE OPERATIONS

- XDR
- MDR
- SIEM
- SOAR
- IR
- MVP

SECURITY ARCHITECTURE & ENGINEERING SOLUTIONS

- Advanced Firewall Management
- Patch and Vulnerability Management
- Remediation

READINESS & RESILIENCY

- Penetration Testing
- Annual Tabletop Exercises
- Training Programs



SOC 2® Type II Audited



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