

# What are Secured Managed Services?



Security focused end-to-end network and device management solutions for companies that want to outsource their administration needs to a team of senior engineers who provide modern strategy, insights, and support. This results in improved response times and measurable risk mitigation leading to a reduction in system downtime and quantifiable increase in employee productivity.



## SECURED MANAGED SERVICES



We Keep **Your Team Securely** Connected In The **Hybrid Cloud**



480-389-3444 | [ciso.inc](https://ciso.inc)

# What's Included with Secured Managed Services

## **Managed Support**

Unlimited concierge level support for all of your workstations, servers, firewalls, switches, routers, wireless access points, printers, and copiers. This includes real-time inventory of all hardware and software as well as strategic guidance for companies without a CIO, CTO or Director of IT.

## **Managed Detection and Response (MDR)**

CISO Global isn't like your current IT support company, we've built-in many security solutions standard in our Managed Support Agreements. Ransomware protection and SIEM-like visibility combined with MDR-Caliber response, AI, automation, and more.

## **Vulnerability Patching**

Closing the door for bad actors is paramount to the success of any organization so we include patching for all Windows, macOS and many 3rd party applications like Adobe Acrobat, Chrome, Java, etc.

## **Endpoint Encryption**

We ensure that all of your company owned machines are fully encrypted and manage the encryption keys in a central place for ease of management should a machine become inaccessible.

## **Workstation Backup**

For clients storing data solely in OneDrive, we replicate key user profile data and backup the entire tenant. If data is stored elsewhere, we ensure the contents of the local drives are fully backed up.

## **Password & Multi-Factor Authentication (MFA)**

Most users use the same password for all their applications so if one account is breached, they all are. We provide a full suite of password

management and MFA to all of our clients to ensure they are using best practices when creating passwords yet making it easy to access the critical business applications quickly and easily.

## **End User Security and Awareness (Phishing) Training**

CISO Global believes cybersecurity is a culture and that practice makes perfect so we create custom phishing attacks based on our clients IT stack to test their end users regularly to ensure they learn from their mistakes before a real attack happens. Simulated phishing attacks take users to an instructional landing page that teaches them what they did wrong and provides detailed reporting to leadership so they know who needs additional training.

## **Backup & Disaster Recovery**

We provide on-prem, hybrid and cloud-based backup solutions that are customized to fit your specific requirements. We can even backup your clouds.

## **Enhanced E-Mail Security**

We leverage several tools to enhance the security built into Microsoft 365 including partnerships with Proofpoint & Mimecast.

## **Cloud Storage**

Custom solutions for all of the major platforms like OneDrive, Dropbox, Box and Axcient.

## **Microsoft Gold Partner**

We offer all Microsoft 365 licenses and provide management of your tenant. We also handle email migrations as well as getting the most out of your investment by leveraging tools like SharePoint, OneDrive and Teams.

## About Us

A leader in cybersecurity and compliance services, CISO Global brings together expert practitioners and thought leaders to provide tailored solutions that drive cyber resilience. The company's top-tier talent spans geographies, specialties, industries, regulatory frameworks, and focus areas and includes auditors, compliance specialists, certified forensics experts, ethical hackers, security engineers, and around-the-clock analysts.

To learn more, visit [www.ciso.inc](http://www.ciso.inc).

**STRATEGY & RISK**

- Gap Analysis
- Audit/Assessment
- Third Party Risk Management
- FedRAMP
- StateRAMP
- CMMC
- Advisory
- Virtual CISO
- Managed Compliance
- Managed GRC

**CYBER DEFENSE OPERATIONS**

- Extended Detection & Response
- Managed Detection & Response
- SIEM as a Service
- Threat Hunting
- Cyber Threat Intelligence
- Digital Forensics
- Vulnerability Management Program
- Attack Surface Reduction
- Cyber Incident Response

**SECURITY ARCHITECTURE & ENGINEERING SOLUTIONS**

- Secured Managed Services
- Advanced Firewall Management
- Identity & Access Management
- Cloud Security
- Data Protection
- Remediation

**READINESS & RESILIENCY**

- Penetration Testing
- Tabletop Exercises with Incident Response Retainer
- Training Programs



SOC 2® Type II Audited



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